



# ANTHONY PARKER

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Offering over a decade of experience in maintenance and repair in home and office settings, providing excellent customer service and assuring client satisfaction. Adept at preventive maintenance, focusing on problem identification and resolution.

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## CORE STRENGTHS

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- Landscaping and Maintenance
- Carpet Restoration and Cleaning
- Electrical Troubleshooting
- Painting and Preservation
- Time Management
- Cost Containment
- Training and Supervision
- Speech and Presentation

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## EMPLOYMENT HISTORY

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MAVERICKS CARPETS, Dallas, Texas

**Maintenance Supervisor** (2005 to 2011)

- ❖ Directed a team of five technicians dedicated to corporate client requests.
- ❖ Ensured constant supply of stock and cleaning materials, and presented proposals to the CEO concerning equipment upgrades or changes.
- ❖ Assured quality control through after-service customer interviews, resulting in a staggering **85% in repeat business**.

SUNSET MAINTENANCE, San Antonio, Texas

**Technician** (2000 to 2005)

- ❖ Responded to customer requests, which include janitorial, maintenance, and carpet cleaning services.
- ❖ Maintained a safe and orderly work environment through equipment organization and inventory.
- ❖ Initiated documentation of policies and procedures to ensure that services provided are time-efficient and cost-effective.

HEAT CHECK SERVICES, Austin, Texas

**Service Technician** (2000 to 2005)

- ❖ Conducted home and office beautification and improvement services.
- ❖ Assessed cost of service, submitted estimates, and negotiated pricing with clients based on their budgetary constraints.
- ❖ Received consistent recommendations and high customer satisfaction ratings, culminating in **"Best Technician Award"** in 2005.

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## EDUCATIONAL BACKGROUND

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BUDENHOLZER TECHNICAL SCHOOL, San Antonio, Texas

**Landscape Design Certificate** (2000)

DEBREE VOCATIONAL AND TECHNICAL SCHOOL, Austin, Texas

**Systems Maintenance Technician Certificate** (1999)